

COMPLAINT AND RETURN FORM

Order number _____

Telephone _____

Name and surname _____

1. Product, Article number _____

Reason for replacement _____

2. Product, Article number _____

Reason for replacement _____

3. Return of the entire order Reason _____

for the exchange _____

4. Refund of the amount due by bank transfer

Bank account IBAN: _____

BIC: _____

Holder _____

If the purchased product(s) does not meet your expectations; find out manufacturing or working defect; you find any violations in its integrity or you have another reason that is not among the listed ones, please note that you can always return it to us within 14 days from the date of receipt of the product, provided that the returned product is unused, clean and in its original packaging. This claim form must be attached to the shipment. The product must be protected from damage during transport and sent by Courier Econt to the following address:

Nenov Technic Ltd.

Stara Zagora, Econt – Gurko office

Tel.: 0888457516

E-mail: office@nenovtechnic.eu _____

All questions related to product complaints can be further specified via office@nenovtechnic.eu or by phone: 0888457516. Courier costs for the advertised goods are at the expense of the customer. The amounts are refunded only by bank transfer to the account specified by the Customer.

****Please fill in the blanks***

In the event of a dispute that cannot be resolved together with the selected online store, you can use the [ODR website](#).

RETURN SHIPMENTS WITH PAYMENT CHARGED ARE NOT ACCEPTED.

Date _____

Signature _____